

Healthy Staffordshire Select Committee

Monday 30 November 2020

10:00

<https://staffordshire.public-i.tv/core/portal/home>

NB. Members are requested to join the Teams meeting through the Outlook calendar booking (click "Join Microsoft Teams Meeting").

Also, please ensure your Laptops/Tablets are fully charged prior to the commencement of the meeting.

John Tradewell
Director of Corporate Services
20 November 2020

A G E N D A

PART ONE

1. **Apologies**
2. **Quorum**

To verify the meeting is quorate (six Members required)
3. **Declarations of Interest**
4. **Minutes of meeting held on 26 October 2020** (Pages 1 - 8)
5. **West Midlands Ambulance Service University NHS Foundation Trust - Reconfiguration of Staffordshire Community First Responders Scheme - Update**

Presentations/updates by Trust Chief Executive and representative of Community First Responders Team
6. **Digital Inclusion/Exclusion** (Pages 9 - 16)

Report of Cabinet Member for Finance and Resources
7. **District/Borough Health Scrutiny Activity** (Pages 17 - 20)

Reports/oral reports of District/Borough Councils' Representatives
8. **Work Programme 2020/21** (Pages 21 - 30)

Report of Scrutiny and Support Manager
9. **Date of Next Meeting - Monday 1 February 2021, 10.00 am,**

Virtual/On-line

10. Exclusion of the Public

The Chairman to move:-

That the public be excluded from the meeting for the following items of business which involve the likely disclosure of exempt information as defined in the paragraphs Part 1 of Schedule 12A of the Local Government Act 1972 (as amended) indicated below.

PART TWO

(all reports in this section are Exempt)

Nil

Membership

| | |
|--------------------|--------------------------------|
| Charlotte Atkins | Barbara Hughes |
| Philip Atkins, OBE | Janet Johnson |
| Adam Clarke | Dave Jones |
| Tina Clements | David Leytham |
| Janet Eagland | Paul Northcott (Vice-Chairman) |
| Ann Edgeller | Kath Perry, MBE |
| Richard Ford | Jeremy Pert (Chairman) |
| Maureen Freeman | Bernard Peters |
| Phil Hewitt | Ross Ward |
| Jill Hood | Ian Wilkes |

Scrutiny and Support Manager: Nicholas Pountney Tel: (01785) 276153

**Minutes of the Healthy Staffordshire Select Committee Meeting held on 26
October 2020**

Present: Jeremy Pert (Chairman)

Attendance

| | |
|--------------------|--------------------------------|
| Charlotte Atkins | Barbara Hughes |
| Philip Atkins, OBE | Dave Jones |
| Tina Clements | David Leytham |
| Janet England | Paul Northcott (Vice-Chairman) |
| Ann Edgeller | Kath Perry, MBE |
| Maureen Freeman | Bernard Peters |
| Phil Hewitt | Ross Ward |
| Jill Hood | |

Apologies: Adam Clarke, Richard Ford, Janet Johnson and Ian Wilkes

PART ONE

30. Quorum

The Chairman verified that the meeting was quorate.

31. Declarations of Interest

There were no Declarations of Interest made.

32. Minutes of meeting held on 14 September 2020

With regard to minute No. 26, the Scrutiny and Support Officer said that that the additional information requested by the Committee from North Staffordshire Clinical Commissioning Group would be circulated to them as soon as possible.

RESOLVED – That the minutes of the meeting held on 14 September 2020 be confirmed and signed by the Chairman.

33. Adult Learning Disability 2022 Community Offer: Update on Learning Disability Services Directly Provided by Staffordshire County Council

The Committee considered a report of the Cabinet Member for Health, Care and Wellbeing (Staffordshire County Council) (schedule 1 to the signed minutes) informing them of a recent review of the Authority's previous decisions taken in 2019 and forthcoming recommendations to Cabinet on 18 November 2020 in respect of (i) transitioning Greenfield House, Leek and Horninglow Bungalows, Burton-upon-Trent to the independent supported living market; (ii) capital investment for the relocation of directly provided residential care services currently situated at Hawthorne House, Lichfield to the Scotch Orchard site; (iii) capital investment for the relocation of the respite services currently provided at Douglas Road, Newcastle-under-Lyme to Wilmott Drive and; (iv) commissioning of residential replacement care services in Cannock Chase District and East Staffordshire Borough from the independent sector. The was to ensure the configuration of services remained appropriate having regard to the 2020 Covid-19 pandemic.

In addition, he informed them that following the suspension of a review of Specialist Day Care Opportunities in March 2020 owing to the above-mentioned outbreak, it was his intention to recommend Cabinet that the review be re-commenced and include:- (i) the current building-based provision; (ii) alternative methods of supporting people in their own homes (eg Outreach and Virtual) which had been developed following the outbreak to comply with social distancing guidelines; (iii) staffing and; (iv) the exploration of a business case for development of a Single Integrated Service.

In response to a request for their views on the above-mentioned developments/proposals the Committee scrutinised the report, asking questions and seeking clarification where necessary.

A Member raised concerns regarding the importance of maintaining friendship groups which might have been established at Greenfield House and Horninglow Bungalows, under the new arrangements.

Another Member spoke in support of the decisions taken in 2019 and against delaying their implementation particularly having regard to the quality of the services currently provided at Hawthorne House which she said were not fit for purpose. They stated that the increase in capital costs referred to in the report (£5.140m from £2.820m were to be expected and sought further details of the timescale for construction of the new facility. In reply, the Cabinet Member highlighted that the Net Present Value of the development was still positive. However, further progress was dependent on registration by the Care Quality Commission. Discussion then focused on costs which had approximately doubled since the original quotation received from the Authority's contractor (Entrust) in 2019. In response, the Cabinet Member undertook to obtain clarification from the company, seek further scrutiny by the appropriate Committee, as necessary and inform them of the outcome, in due course.

A Member spoke of the need to ensure Horninglow Bungalow's 'Good' CQC rating was not adversely affected by either the Cabinet's 2019 decisions or the current review. In response the Cabinet Member re-assured the Committee over the Authority's rigorous selection processes to identify an independent provider and went on to explain the decision in the context of the Authority's strategic approach to the residential Care market in the County.

With regard to residential replacement care services (directly provided), the Chairman sought an indication of the arrangements the Authority had in place to ensure resilience in the event of high staff sickness absence rates and specifically whether Nexxus Care Limited (the County Council owned care provider) were included. Also, he spoke of the opportunities presented by the pandemic in terms of new ways of working and recruiting staff from sectors of the economy which had experienced downturns. In reply the Cabinet Member emphasised the importance with which Authority took to ensuring premises were Covid secure and that staff were safe and outlined the measures which they had implemented. He acknowledged a potential role for Nexxus together with the benefits various new ways of working could make in attractive new staff.

In response to a request from a Member, the Cabinet Member outlined the consultation arrangements undertaken by the Authority in 2019 in respect of the relocation of residential replacement care to Wilmot Drive, Newcastle-under-Lyme.

A Member cited a serious shortage of specialist day care opportunities for adults in their area. In response, the Cabinet Member acknowledged shortcomings in current provision citing the Pandemic as the principle reason for progress on the County Council's re-commissioning programme having been delayed. He went on to highlight that five out of the six premises in the County which delivered these services had been made Covid safe. However, there was reduced capacity owing to the need for social distancing measures to be observed. It was hoped that further progress would be made on commissioning new services as soon as possible which would, in turn, stimulate the market. The Authority hoped to have a better indication of the services available for commissioning in early 2021.

An observer from Healthwatch informed them of a report his organisation had produced following inspections of independent sector day care facilities in the County (which weren't regulated by the CQC) during 2019. Various activities had been available with feedback from service users being generally positive and he undertook to circulate copies of the report to Members for information.

In conclusion, the Chairman summarised the views of the Committee stating that whilst they supported the changes to Learning Disability Services Directly Provided by the Authority outlined in the report they recommended that further clarification of the increased costs of developing the Scotch Orchard and Wilmot Drive sites be sought from Entrust and; the efforts of staff to maintain service delivery during the Covid-19 pandemic were acknowledged. In addition, he requested that the Committee be provided with a better indication of the timescales involved in completing the changes set out and; confirmation that the Care Quality Commission had given their support to the dual use of both sites for Residential Replacement and Specialist Day Care Opportunities.

He thanked the Cabinet Member for his attendance, an interesting and informative presentation and the opportunity to give meaningful scrutiny to the work of the Authority for the benefit of residents of the County.

RESOLVED – (a) That the report be received and noted.

(b) That clarification of the increase in capital costs (as set out in the report) associated with developing the Scotch Orchard, Lichfield and Wilmot Drive, Newcastle under Lyme sites by the County Council into directly provided residential care facilities be provided to the Committee.

(c) That an indication of the timescales envisaged by the County Council for developing the above-mentioned sites be provided to the Committee.

(d) That confirmation of the Care Quality Commission's approval to the registration of new residential care facilities at the above-mentioned sites be provided to the Committee.

34. Covid-19 - Changes to Service Delivery

The Committee considered a report and presentation of Staffordshire and Stoke-on-Trent Clinical Commissioning Group's (CCGs) Accountable Officer (schedule 2 to the signed minutes) updating them on the progress and priorities of Health and Care Partners to restore and recover services following the first surge of the 2020 Covid-19 Pandemic.

Jenny Fullard (Communications and Engagement Service Partner) and Jane Moore (Director of Strategy, Planning and Performance), Staffordshire and Stoke-on-Trent CCGs were present at the meeting.

Since the outbreak of the Pandemic in March 2020 all health and care services had had to adapt to enable a greater focus on priorities and ensure compliance with social distancing measures. Consequently, many routine NHS services had been temporarily paused/changed in order that workforce and resources could be re-deployed towards fighting the effects of the virus. However, as cases had decreased over the Summer, Partners had worked to restore routine services. In July 2020 NHS England and Improvement (NHSE&I) published their Phase Three Letter which included various ambitious targets for the restoration of routine services, including endoscopy, Magnetic Resonance Imaging (MRI) scans and primary care by Autumn 2020.

The vast majority of services had now either been restored or were in the process of restoration. However, some temporary changes previously implemented would need to continue during the second surge of the virus. Currently Partners were balancing both routine and Covid-19 care and detailed modelling was being undertaken to help plan future demand. In addition, the Pandemic had accelerated various areas of transformation included in the national Long-Term Plan (published in 2019). In a relatively short period of time, areas such as digital technology and integration had advanced significantly and Health were keen to explore how these innovations could be retained in the future.

During their presentation of the report, the representatives of Health highlighted:- (i) the impact of Covid-19 on services in Staffordshire; (ii) the various measures which had been implemented to keep patients safe; (iii) the Restoration and Recovery (System) Plan submitted to NHS England on 21 September 2019; (iv) the Priorities outlined in the Plan; (v) the current status with regard to implementation of the Plan; (vi) the key risks and challenges involved; (vii) the temporary service changes implemented; (viii) the various locally driven changes; (ix) the Phase 1 - Critical Tests to exclude non-viable long-term solutions; (x) the Phase 2 – Service Changes Impact Appraisal; (xi) the Communications and Engagement activity undertaken; (xii) emerging patient feedback; (xiii) the Phase 3 – System Engagement and Alignment work undertaken; (xiv) next steps in the restoration and recovery process and; (xv) further information on the restoration of specific services, details of which were included in the slides circulated to Members with the Agenda for the meeting.

In the full and wide-ranging discussion which ensued, Members gave careful scrutiny to the report, asked questions and held the CCGs to account.

In response to a question from a Member regarding mental health services, the Director of Strategy, Planning and Performance spoke of the arrangements in place to support service users in this group during the crisis including roll-out of the flu vaccine. In response to another question regarding re-introduction of maternity services at Stafford hospital, the Director said that patient safety and continuity of services across the Trust were priority considerations at present. However, long term service provision at the site was being considered as part of the Restoration and Recovery Plan.

Other Members sought clarification of the long-term future of various services in their areas including:- (i) Samuel Johnson Hospital, Lichfield's Maternity Unit which was currently closed owing to the Pandemic; (ii) Leek Moorlands Hospital's Minor Injury Unit which had been closed in March 2020 owing to severe staffing shortages and low levels of attendance at the unit; (iii) breast screening services in north Staffordshire and; (iv) 24 hour Accident and Emergency (A&E) services at County Hospital, Stafford. In reply the Director said that she was unaware of any current proposals by University Hospitals of Derby and Burton NHS Foundation Trust to substantially reconfigure services at Samuel Johnson Hospital. The MRU at Leek had been closed owing to safety reasons but the views of local residents were being taken into consideration in the planning of pathways for Urgent Care. Whilst cancer screening services had previously been suspended, diagnostic services had now been fully restored. With regard to County Hospital, the aim was to ensure only those patients who required A&E services attended the Department with a greater focus on NHS 111 services, where appropriate.

A Member cited concerns regarding long waits for ophthalmology appointments. In reply the Director explained that appointments were being arranged on a clinical risk basis and their aim was to ensure patient flows were re-instated across all disciplines. However, specific problems would be investigated if further details were provided.

In response to concerns raised by Members regarding the availability of flu vaccinations, the Chairman requested the Scrutiny and Support Manager co-ordinate the receipt of any specific cases raised by them, for forwarding on to the CCGs, as necessary, by no later than Tuesday 27 October 2020.

With regard to cancer care, a Member relayed an example of poor service received by a constituent during the Pandemic. In reply, the Director acknowledged the consequences of the temporary service changes implemented and said that the effects of the acute phase of Covid-19 on cancer patients would probably become clearer during 2021. However, she asked Members for their assistance in helping to relay messages about the importance of patients continuing to access services, where necessary, to the wider community.

Following a comment by a Member regarding communication and engagement with the Committee, the Communications and Engagement Service Partner gave further details of the Stakeholder initiative which had been held in August 2020. The aim of the event had been to understand the challenges being faced by patients in accessing services etc. and had been attended by 70 participants including staff, patients and campaign groups from across the County. The Service Partner referred to the success of the event in providing the CCGs with feedback, the results of which would be shared with Members in due course. However, the Chairman went on to express his disappointment that elected Members had not been invited to attend and spoke of the importance of involving the Committee in future initiatives, where relevant, at an early stage.

A Member commented on the need for effective communication with residents and Patient Groups in their area which had a large Black and Minority Ethnic (BME) population. Also, there was a need to differentiate between Type 1 and 2 diabetes in national and local advice in order to provide clarity and reduce unnecessary anxiety amongst sufferers. In response the Director undertook to obtain further guidance from clinicians on the issue of diabetes and refer back to the Committee in due course. With regard to residents from BME communities, the Service Partner outlined the steps they had taken to engage with these groups. However, she referred to the difficulties they often experienced in reaching certain sections of the community and would be grateful to receive suggestions as to how communication could be improved with those people who had previously been missed.

The observer from Healthwatch informed Members of a survey undertaken by a Patient Participation Groups in East Staffordshire which was to be considered by the local CCG at a meeting later that day.

A Member spoke in support of the Committee requesting benchmarking data from CCGs in order to make comparison between the frequency of face to face as opposed to virtual appointments, so that further scrutiny could be given where appropriate. Continuing he said that anecdotal information suggested that patients were experiencing difficulties in receiving face to face appointments. The Director commented that all patients should now be able to access face to face appointments with their General Practitioners, where necessary. However, the CCGs continued to monitor the situation and it was her understanding the current ratio was in the region of 60:40 in favour of virtual appointments.

The Chairman then thanked the Cabinet Member for his attendance, an interesting and informative presentation and the opportunity to give meaningful scrutiny to Health for the benefit of residents of the County.

RESOLVED – (a) That the report/presentation be received and noted.

(b) That the restoration and recovery of services by Health following the 2020 Covid-19 Pandemic be kept under review by the Committee and further scrutiny be undertaken at the appropriate time.

(c) That Members notify the Scrutiny and Support Manager of problems relating to the availability of flu vaccinations in their areas by no later than Tuesday 27 October 2020, for forwarding to Clinical Commissioning Groups, as necessary.

35. District/Borough Healthy Scrutiny Activity

The Committee considered a report of the Scrutiny and Support Manager (schedule 3 to the signed minutes) giving a summary of the health scrutiny activity which had been undertaken by Staffordshire District and Borough Council's under the standing joint working arrangements, since their previous meeting.

With regard to South Staffordshire District Council's Wellbeing Select Committee a Member informed them that that the meeting on 16 October 2020 had been attended by representatives of three local Clinical Commissioning Groups (CCGs) at which they referred to possible delays in implementing the extended flu vaccination programme later in the year owing to a shortage of supplies.

With regard to Lichfield District Council's Community Housing and Health (Overview and Scrutiny) Committee, a Member stressed the urgent need for clarity regarding the long term future/re-opening of the George Bryan Centre which had provided mental health services until a serious fire at the site during 2019. In reply the Scrutiny and Support Manager referred to an update given to the Committee shortly after the fire. However, further information regarding the Centre was being sort from the local CCG and would be circulated to Members as soon as possible.

RESOLVED – That the reports and further update set out above be received and noted.

36. Work Programme 2020/21

The Committee considered a rolling Work Programme for 2020/21 (schedule 4 to the signed minutes).

The Chairman highlighted the proposed additional meeting which had been included for a date and time to be arranged in December 2020 in order to consider the new Integrated System for Staffordshire and Stoke-on-Trent. He also proposed inclusion of "Workforce Planning" in the list of Suggested Items as a follow-up to Together We're Better's Workforce Strategy strand which had previously been scrutinised by the Committee.

In addition, the Chairman informed them that:- (i) work on compiling a Health Dashboard was progressing and would be brought to the Committee as soon as possible; (ii) he had recently met with representatives of Healthwatch Staffordshire for an information sharing session; (iii) he had recently received correspondence from local residents/groups regarding various NHS establishments which would be taken forward as appropriate and; (iv) copies of Quality Accounts he had received from Health Trusts would be circulated to Members in due course so that responses could be provided by the required deadlines.

RESOLVED – (a) That the report be received and noted.

(b) That the updated Work Programme 2020/21 be approved with the addition of the above-mentioned changes.

37. Date of Next Meeting - Monday 30 November 2020 at 10.00 am, Virtual/on-line

RESOLVED – That the date, time and venue of the next meeting be noted.

Chairman

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| Local Members' Interest |
| n/a |

Healthy Staffordshire Select Committee – 30 November 2020

Digital Inclusion/Exclusion

Recommendation

1. That the Committee considers and comments on the content of the report

Report of Cabinet Member for Finance and Resource

Summary

What is the Select Committee being asked to do and why?

The Select Committee is asked to consider and comment on the work being undertaken to tackle digital exclusion in Staffordshire. Reviewing the approaches in the context of Social Care and Health in particular but also, Families and Communities and Economy, Infrastructure and Skills and the overall impact on service delivery.

Report

Background

Digital exclusion can be broken down into three key barriers:

- **Connectivity** (infrastructure / access to the internet)
- **Accessibility** (for all including low income homes, people with disabilities etc)
- **Digital skills** (being able to use computers and the internet)

Digital Exclusion in Staffordshire - Pre Covid-19 - Digital exclusion was improving but still very much an issue. Five cohorts of people were identified nationally as most likely to be excluded; older people, disabled people low income households, women, and people who leave education early. In Staffordshire, 4% of premises do not have access to superfast broadband and three districts were identified as having a medium likelihood of digital exclusion (East Staffs, Newcastle and Stafford).

Emerging national trends regarding the impact of COVID-19 on digital exclusion -

Following Covid-19, trends have shown an increased use of digital across all sectors. Digital exclusion has reduced in some cases following the efforts to support people at risk during lockdown, however, the impacts could potentially grow more severe for those who remain digitally excluded. Lack of access to affordable devices and internet packages was a key issue, particularly for older people and low-income households.

The digital response in Staffordshire to COVID-19 – A huge amount of activity took place across Staffordshire and Stoke-on-Trent to provide digital support and information for communities during lockdown. This included supplying digital equipment to vulnerable residents and families, flexible Community Learning offers and VCSE digital support.

What work has happened?

A digital inclusion action plan has been compiled as a working document for 2020/21. This plan can be found at appendix A to this report. This plan has been developed through:

- **Digital inclusion workshop** – An online workshop session was held with commissioning leads specialising in the use of digital in public health, adult social care, children and families, libraries, connectivity, corporate services, Member engagement, local businesses and community learning and local VCSE sector.
- **Engagement with All Party Working Group** – An update and presentation shared with all members, followed by a discussion and feedback opportunity.
- **Engagement with the Digital Leadership Group** – A discussion took place with the Staffordshire County Council Digital Leadership Group and the Staffordshire County Council Cabinet Lead for digital. This session considered the draft action plan and practical steps the County Council and partners can take to tackle digital exclusion, including connectivity and infrastructure.
- **Engagement with the Communities Leadership Group** – A session with the Staffordshire County Council Communities Leadership Group also took place. This session considered the draft action plan and how Staffordshire can best use its community assets and relationships with partners locally to address digital exclusion.
- **Covid-19 residents survey** – Staffordshire County Council published a survey for residents on the impact of Covid-19. 3921 residents replied, and although the survey was not specifically about digital exclusion, it has provided useful context on related issues facing residents across the county.
- **Promotional awareness of action plan** – Digital Inclusion objectives and actions have been shared with Cabinet Community Support Members, district and borough colleagues.

Aims and Objectives for Digital Inclusion Plan

The Digital inclusion plan addresses the barriers to digital inclusion in Staffordshire. The four main aims include the practical actions that can be delivered in the next 12-18 months. These are summarised below:

- **Connectivity (and access to the internet)** – Ensuring as many people as possible can connect to the internet where they live and work, especially in rural areas.
- **Accessibility** – Enabling access to the internet, digital devices and / or digital support for everyone, in particular older people, people with disabilities, low income families and people in rural areas.

- **Digital skills** – Helping residents to have the right skills and the confidence to use the internet and digital devices to access the support they need, especially during the social distancing restrictions in place due to Covid-19.
- **Communication, engagement and data** – Communicating as effectively as possible the benefits of using digital and the support available to those who may be excluded. In addition, engaging with residents and reviewing data to ensure we continue to understand the issues during Covid-19 and develop our approach accordingly.

Connecting to other workstreams

The Digital Inclusion Action Plan 20/21 will contribute to several of the Council's strategic priority workstreams moving forward, including:

- **Digital Infrastructure Strategic Framework (DISF)** – The DISF and its supporting implementation plan will outline the digital infrastructure vision for Staffordshire over the next 10 years. It will address short, medium, and long-term demand for digital connectivity, including (but not limited to) full fibre, fixed Wi-Fi, 4G and 5G. The development of this framework over the next year with key stakeholders will be critical to digital exclusion.
- **Digital Delivery Plan 2020/21** – Using technology and data to connect, inform and support our citizens. This includes ensuring that residents and staff have the access to the right digital information, skills and equipment to remain connected and supported.
- **Communities Delivery Plan 2020/21** – Empowering communities to help themselves and each other. This includes making the most of our community assets such as libraries and children's centres, as well as working with our VCSE Strategic Capacity Building Partner to support both residents and the voluntary sector.
- **Supportive Communities/Community Help Points** - Improved adult social care and health IAG Offer. The Staffordshire.gov.uk web-site content has been significantly refreshed to reflect health and care priorities with specific focus on mental wellbeing, staying active, and staying connected. Links have been made throughout the site to Staffordshire Connects, our community assets directory to support residents to find local support and services.
- **Library Services** - Reading friends service provided by the libraries team is a good example of an alternative that has been provided to people who might be experiencing loneliness/digital exclusion as this is telephony based

Contact Officers

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Appendices/Background papers

Appendix A

SCC DIGITAL INCLUSION ACTION PLAN 2020/21

| Priority Area | Actions | Leads | Timescales |
|---|--|------------------------------|--|
| 1.Connectivity (in co-ordination with the Digital Infrastructure Strategic Framework) | 1.1.GIGABIT BROADBAND SCHEME – Work with the Government on the GigaBit Broadband Voucher scheme to support internet connectivity for 5% of residents without access to Superfast Broadband in rural areas. SCC have put £1m towards this scheme which the Government are also funding. | Paul Chatwin (E,I&S) | Ongoing (project finishes 31 st March 2021) |
| | 1.2.COMMUNITY FIBRE PARTNERSHIPS – Support residents to put together Community Fibre Partnership bids where there is a need / community desire. | Paul Chatwin (E,I&S) | Ongoing |
| | 1.3.PROMOTE BENEFITS OF DIGITAL CONNECTIVITY – Communicate the benefits of digital connectivity to residents who have been helped to get online through the Superfast Broadband scheme but may be reluctant to use / access broadband. | Mark Russell (E, I &S) | Ongoing (project finishes in 2023) |
| | 1.4.CITIZENS ONLINE AND GOOD THINGS FOUNDATION – Restart work with Citizen’s Online and the Good Things Foundation to explore further opportunities to encourage digital connectivity with communities. This cuts across all areas of the plan, not just connectivity (and includes distributing devices to those in need). | Mark Russell (E, I &S) | October 20 |
| | 1.5.SCC INTERNAL CONNECTIVITY AND RESOURCES – Review digital connectivity and resources internally across SCC departments / buildings and address any gaps as required. | Andrew Donaldson (Corporate) | Ongoing |

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| 2.Accessibility (including signposting) | 2.1.MEMBER ENGAGEMENT ON DIGITAL – Encourage / help Members to promote digital access and signposting of residents to digital resources and support where possible (particularly in areas with higher risk of digital exclusion) | Pete Barker (MADS) | Ongoing / May 2021 |
| | 2.2.DIGITAL GOOD NEIGHBOUR SCHEMES – Work with S3 to promote digital inclusion solutions through Good Neighbour Schemes (e.g. digital doorstep buddies, sharing Wi-Fi passwords etc). | Anne Ross (Support Staffs) Adam Rooney (Strategy) | Ongoing (VCSE contract year 4 ends July 2021) |
| | 2.3.CO-ORDINATE SCC DIGITAL IAG & SUPPORT – Co-ordinate SCC digital IAG and support to ensure it is up to date, accurate and publicised to communities appropriately (e.g. Staffs Connects, Do-It Staffordshire and Community Help Points where appropriate). | Digital Leadership Group | Ongoing (October 20 – April 20) |
| | 2.4.ACCESS TO DEVICES – Explore potential opportunities (both nationally and locally) to increase access to devices, including through our work with the Good Things Foundation. | Digital Leadership Group | Ongoing (October 20 – April 20) |
| | 2.5.HELLO LAMPOST SCHEME – Explore the ‘Hello Lamppost’ digital IAG tool to signpost / engage residents on digital support and skills. | Matt Gratton (Digital) Cristian Marcucci (Comms) | TBC |
| | 2.6.POSTCODE CHECKER – Work with the spatial mapping team to develop a postcode checker for residents to get localised messaging, potentially including Covid-19 advice, community support and available digital support. | Rich Lancaster (Digital) | TBC |
| 3.Skills | <p>3.1.ALTERNATIVE PROVISION OF DIGITAL SKILLS TRAINING – Working with libraries to explore ways to continue providing digital skills support during social isolation. This includes:</p> <ul style="list-style-type: none"> •Continuing to work with the Good Things Foundation to ensure Staffordshire’s online centres (in libraries) are part of their signposting support and device sharing schemes. | Clare Roberts (CL) Sue Ball (Libraries) | April 21 |

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| | <ul style="list-style-type: none"> •Libraries volunteers / Digital Buddies to provide 121 phone support for digital skills •Our Community Learning offer going online wherever possible. •Working with Schools and Colleges to offer digital skills support where possible. •Supportive Communities training being delivered by Support Staffordshire which includes digital skills / signposting elements. | | |
| | 3.2.SKILLS SUPPORT FOR DIGITALLY EXCLUDED FAMILIES – Work with Schools to engage with families who received digital equipment during lockdown / struggled to engage with online education to offer additional skills support from Community Learning team. | Clare Roberts (CL) | July 2021 |
| | 3.3.VCSE DIGITAL SKILLS SUPPORT – SCC Community Learning team to work with S3 to explore offering specific digital skills support for VCSE organisations, including support for safeguarding online. | Clare Roberts (CL) Tim Keeling (CL) Anne Ross (Support Staffs) Lucy Cox (SCVYS) | April 21 |
| | 3.4.INTERGENERATIONAL SUPPORT – Libraries and VCSE to work together to explore different ways to support campaign for encouraging different generations within a family to help one another with digital solutions (grandchildren and grandparents). | Sue Ball (F&C) Lucy Cox (SCVYS) and Anne Ross (Support Staffs) | TBC |
| 4.Communication, engagement and data | 4.1.#DOINGOURBIT & DIGITAL – Promote to residents through the #DoingOurBit campaign everyday actions residents can take to help get themselves, their families and their neighbours online (building on experiences of lockdown), including: <ul style="list-style-type: none"> •Purchasing assistive technology digital support equipment for family members who are older / have disabilities •Helping family / neighbours to get connected and use devices •Engaging with local business on how they can support their | Sarah James (Comms) Adam Rooney (Strategy) | Ongoing (October 20 – April 21) |

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| | <p>communities (including with digital exclusion if it is an issue)</p> <ul style="list-style-type: none"> •Promoting digitally focused Good Neighbour Schemes •ICT Safety myth-busting | | |
| | <p>4.2.ENGAGE WITH RESIDENTS ON DIGITAL EXCLUSION – Do some focused engagement activity with residents on digital exclusion. This will:</p> <ul style="list-style-type: none"> •Be available in a range of formats (including non-digital) •Work with partners including VCSE and Housing Associations Tenant Participation Groups) •Consider how to better identify digitally excluded residents •Consider ways to engage with residents who are digitally excluded and have English as a second language. | Wendy Tompson (Strategy) | November – December 20 |
| | <p>4.3.SCC DATA REVIEW – Review data currently held on use of digital (e.g. website visits, app usage, facilities usage etc) and cross reference with engagement findings to update understanding of digital exclusion in the county.</p> | Digital Leadership Group | Ongoing (October 20 – April 20) |
| | <p>4.4.DISTRICTS AND BOROUGHS – Work with District and Borough partners to ensure effort / information regarding digital exclusion is shared and coordinated.</p> | Strategic Delivery Managers Cabinet Community Support Members (CCSMs) | Ongoing (October 20 – April 20) |

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| Local Members' Interest |
| N/A |

Healthy Staffordshire Select Committee – 30 November 2020

District and Borough Health Scrutiny Activity

Recommendation

1. That the report be received, and consideration be given to any matters arising from the Health Scrutiny activity being undertaken by the Staffordshire District and Borough Councils, as necessary.

Report of the Scrutiny and Support Manager

Background

2. The Health and Social Care Act 2001 confers on local authorities with social services functions powers to undertake scrutiny of health matters. The County Council currently have responsibility for social services functions but, to manage health scrutiny more effectively, they have agreed with the eight District/Borough Councils in the County to operate joint working arrangements.
3. Each District/Borough Council has a committee dealing with health scrutiny matters that have a specifically local theme. The Healthy Staffordshire Select Committee will continue to deal with matters that impact on the whole or large parts of the County.
4. The following is a summary of the health scrutiny activity which has been undertaken at the District/Borough Council level since the previous meeting of the Healthy Staffordshire Select Committee.

Cannock Chase District Council

5. Cannock Chase District Council's Wellbeing Scrutiny Committee met on 17 November 2020 and an update on the matters considered is anticipated to be made at the meeting of Healthy Staffordshire Select Committee.

East Staffordshire Borough Council

6. East Staffordshire Borough Council's Scrutiny Community Regeneration, Environment and Health and Well Being Committee met with local Clinical Commissioning Groups (CCGs) on 3 November 2020 to discuss the allocation of places at General Practitioner (GP) surgeries and the impact of temporarily closing the Trent Meadows surgery owing to the to Covid-19 outbreak. These discussions also included general enquires on how the pandemic had affected GP surgeries and what contingency plans CCGs had in place to ensure local residents could continue to access health care.

7. The Committee are also in the process of concluding a review on physical activity and the role of the Authority's Sports Development programme in its promotion. Although the work was started in 2019 it was put on hold during the first lockdown. Since that time the review has encompassed a look at the impact of Covid-19 on leisure services and some of the challenges faced in encouraging physical activity at this time.
8. The next meeting of the Committee is scheduled for 16 December 2020.

Lichfield District Council

9. The next meeting of Lichfield District Council's Community Housing and Health (Overview and Scrutiny) Committee is scheduled for 14 January 2021. Therefore, an update on their work will be provided to the Healthy Staffordshire Select Committee at their meeting on 1 February 2020.

Newcastle-under-Lyme Borough Council

10. The next meeting of Newcastle-under-Lyme Borough Council's Wellbeing & Partnerships Scrutiny Committee is scheduled for 7 December 2020 at which they will consider updates from the Authority's Cabinet on the following issues:-
 - Work undertaken to ensure town centre visitors feel safe with the reopening post lockdown.
 - Homelessness, rough sleeping and temporary accommodation – post lockdown, current position, how the service was managing during winter months and dealing with sub-zero temperatures.
 - Domestic violence services - post lockdown; strategies to reduce Domestic violence; review of the new service; measures to promote sources of help and support (e.g. Members referred to a booklet that they distributed in local places) and; impact and support specifically for young people.
11. An update on their work will be provided to the Healthy Staffordshire Select Committee at their meeting on 1 February 2020.

South Staffordshire District Council

12. The next meeting of South Staffordshire District Council's Wellbeing Select Committee is scheduled for 22 December 2020. Therefore, an update on their work will be provided to the Healthy Staffordshire Select Committee at their meeting on 1 February 2020.

Stafford Borough Council

13. At their meeting on 12 November 2020, Stafford Borough Council's Community Wellbeing Scrutiny Committee considered:- (i) a report on the meetings of the Healthy Staffordshire Select Committee held on 14 September and 26 October 2020; (ii) An update on the latest COVID-19 situation; (iii) Stafford Borough Air Quality Annual Report 2019/20; (iv) Stafford Borough Food Safety Annual Report 2019/20; (v) Stafford Borough Health and Safety Annual Report 2019/20; (vi) Stafford Borough Council's Fees and Charges for 2021/22; (vii) Stafford Borough Council's Corporate Business Plan Refresh; (viii) a Performance Update/Budget Monitoring Report and; (ix) their Work Programme for forthcoming months

14. The next meeting of their Committee is scheduled for 5 January 2021.

Staffordshire Moorlands District Council

15. The next meeting of Staffordshire Moorland District Council's Health Overview and Scrutiny Panel is scheduled for 9 December 2020. Therefore, an update on their work will be provided to the Healthy Staffordshire Select Committee at their meeting on 1 February 2020.

Tamworth Borough Council

16. Tamworth Borough Council's Health & Wellbeing Scrutiny Committee met on 20 October 2020 at which they considered the following matters:-

- Clinical Commissioning Groups Update on the impact of Covid-19 and on winter preparedness – the meeting was attended by representatives from the local Clinical Commissioning Groups who provided an impact of Covid-19 on planned care, including operation waiting lists and outpatient appointments, cancer treatments (screening, waiting lists and diagnosis) and a brief overview of winter preparedness / plans. Discussion focused on:- (i) The current position in the South East Locality of Staffordshire; (ii) changes to cancer services at both the University Hospitals of Birmingham (UHB) NHS Foundation Trust and the University Hospitals of Derby and Burton (UHDB) NHS Foundation Trust during the initial COVID-19 period; (iii) plans to bring services back to more normal levels from July 2020 and to prepare for winter demands; (iv) increasing primary care capacity; (v) delivery of the extended flu vaccine programme; (vi) managing acute capacity and flow and (vii) discharge planning.
- UHDB – The meeting was attended by a representative from the Trust who provided updates on:- (i) services at the hospital during the initial period of the pandemic; (ii) the Trust's Exceptional Care Together Strategy, which involved more collaborative working to provide the best care possible and to understand the health care needs of the population and (iii) further details on the progress made with regard to delivery of services at Sir Robert Peel Hospital, as well as the impact of Covid-19 on the minor injuries unit, in terms of attendances.
- Draft Housing Strategy – the meeting was attended by the Executive Director Communities, the Assistant Director Partnerships and the Strategic Housing Manager, who introduced the draft Housing Strategy for the Committee's consideration prior to submission to Cabinet. The Committee supported the development of the Strategy notwithstanding there was no statutory duty to produce a Housing Strategy, given that doing so would inform the Council's role in increasing housing supply, place shaping and promoting the role of housing in the creation of safe, thriving and sustainable communities and supporting economic growth. The Committee requested that two additional wards be included as areas where funding / support should be focussed as they contained areas which have historically had high deprivation.

17. The next meeting of the Committee is scheduled for 8 December 2020

Emails from (i) East Staffordshire Borough Council (Mike Hovers) date 19 November 2020; (ii) Newcastle-under-Lyme Borough Council (Denise French) dated 28 October 2020; (iii) Stafford Borough Council (Andrew Bailey) dated 28 October 2020; (iv) Staffordshire Moorlands District Council (Sally Hampton) dated 18 November 2020; and; iv) Tamworth Borough Council (Jo Hutchinson) dated 24 November 2020 to Jonathan Lindop, Member and Democratic Services.

Contact Officers

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WORK PROGRAMME – 30 November 2020

Healthy Staffordshire Select Committee 2020/21

This document sets out the work programme for the Healthy Staffordshire Select Committee for 2020/21.

The Healthy Staffordshire Select Committee is responsible for:

- Scrutiny of matters relating to the planning, provision and operation of health services in the Authority's area, including public health, in accordance with regulations made under the Health and Social Care Act 2001 and subsequent guidance.
- Scrutiny of the Council's work to achieve its priorities that Staffordshire is a place where people live longer, healthier and fulfilling lives and In Staffordshire's communities people are able to live independent and safe lives, supported where this is required (adults).

Page 2

Link to Council's Strategic Plan Outcomes and Priorities

Be healthier and more independent

A joined up approach to **Health, Care and Wellness** that encourages people to take responsibility for their own health and plan for their future, so that we can support those who really need it.

We review our work programme from time to time. Sometimes we change it - if something comes up during the year that we think we should investigate as a priority. Our work results in recommendations for NHS organisations in the county, the County Council and sometimes other organisations about how what they do can be improved, for the benefit of the people and communities of Staffordshire.

Councillor Jeremy Pert

Chair of the Healthy Staffordshire Select Committee

If you would like to know more about our work programme, please get in touch with Nick Pountney, Scrutiny and Support Manager on nicholas.pountney@staffordshire.gov.uk

In Staffordshire, the arrangements for health scrutiny have been set up to include the county's eight District and Borough Councils. The Healthy Staffordshire Select Committee is made up of elected County Councilors and one Councillor from each District or Borough Council. In turn, one County Councillor from the Committee sits on each District or Borough Council overview and scrutiny committee dealing with health scrutiny. The Healthy Staffordshire Select Committee concentrates on scrutinising health matters that concern the whole or large parts of the county. The District and Borough Council committees focus on scrutinising health matters of local concern within their area.

| Date | Topic | Background/Outcomes | |
|---|---|---------------------------------------|---|
| Committee Meetings, Reviews and Consultations | | | |
| | | Background | Outcomes from Meeting |
| 15 April 2020 (additional meeting) | Modernising Adult Social Care Programme. An update, containing an evaluation of the introduction of the service (SCC) | | Meeting cancelled |
| May/June 2020 TBC (Informal Meeting) | Staffordshire Health and Care Green Paper - - Informal Workshop | | |
| Scrutiny Review (Public session July 2020 TBA) | Urgent Care and Delayed Transfers of Car. | Item raised at Triangulation meeting. | Currently on-hold |
| 8 June 2020 | Community First Responders – Reconfiguration by West Midlands Ambulance Service University NHS Foundation Trust | | <p>RESOLVED – (a) That the report/presentation be received and noted.</p> <p>(b) That the impact of the above-mentioned changes on the Trusts' performance metrics be monitored closely and that further scrutiny of the Trusts' operations be undertaken at the appropriate time, as necessary.</p> <p><i>Members scrutinised and held West Midlands Ambulance Service University NHS Foundation Trust to account over their recent decision to make changes to (i) the vehicles used by Community First Responders (CFRs); (ii) range of drugs routinely carried by CFRs and; (iii) the training received, and qualifications attained by CFRs. In addition, they learned of the Trust's expectations for the future of the CFR initiative having regard to these changes and the impact on service delivery to the residents of Staffordshire.</i></p> <p><i>Whilst the Trust were unable to re-visit their decisions, they acknowledged the Committee's criticisms regarding the limited consultation and communication with local communities undertaken prior to implementation of the new arrangements. They therefore undertook to ensure that such measures on future service reconfigurations were robust, meaningful and took account of local concerns. In addition, the Trust gave the Committee assurances regarding the future of the CFR service in general and the contribution they foresaw it would make to the continued provision of an Outstanding service to the residents of the County.</i></p> |

6 July 2020

~~(i) Staffordshire Healthwatch Contract Update (SCC)~~

~~(ii) CCG – Financial Exception Report (CCGs)~~

(i) Mental Health Burden and 2020 Covid-19 Pandemic in Staffordshire (Mental Health Trusts)

(ii) Residential Care Provision and 2020 Covid-19 Pandemic in Staffordshire (SCC)

Requested at Committee meeting on 16 September 2019 .

Requested following Committee meeting on 8 June 2020.

RESOLVED - (a) That the reports/presentations be received and noted.

(b) That the contact details of Midlands Partnership NHS Foundation and North Staffordshire Combined Health Care NHS Trusts' 24/7 emergency mental health helpline (to be supplied) be circulated to (i) Members of the Committee; (ii) all Staffordshire County Councillors and (iii) Leaders of all Staffordshire District/Borough Council's for dissemination, as appropriate.

(c) That the Chairman highlights the importance of improving links between NHS mental health service providers and schools having regard to the 2020 Covid-19 Pandemic, with Staffordshire County Council's Cabinet Members for Learning and Employability and; Children and Young People, as necessary

(d) That the mental health burden arising from the 2020 Covid-19 Pandemic in Staffordshire be monitored closely and that further scrutiny of mental health service providers be undertaken at the appropriate time, as necessary.

They received a joint presentation/report from (i) the Director of Health and Care; (ii) Chief Executive of Midlands Partnership NHS Foundation Trust and; (iii) Chief Executive Officer North Staffordshire Combined Healthcare NHS Trust regarding the mental health burden arising from the 2020 Covid-19 Pandemic in Staffordshire.

Members scrutinised and held the Trusts to account over the various measures they had implemented to deal with the effects of the Pandemic including:- (i) service changes to comply with social distancing guidelines; (ii) forward planning for a potential increase in demand; (iii) ensuring access to services by existing patients were maintained and; (iii) their efforts to reach residents in high risk groups who were not already known to providers. With regard to the County Council's Public Health responsibilities, they heard that whilst the longer-term effects of the pandemic were not yet known, actions to improve mental health in the wider population would require a sustained system-wide, multi-agency approach lasting many years.

In response to the above, the Committee identified certain immediate actions aimed at improving access to services in the County.

RESOLVED - (a) That the presentation/report be received and noted.

(b) That the impact of the 2020 Covid-19 Pandemic on Care Homes in Staffordshire be monitored closely and that further scrutiny of relevant commissioners be undertaken at the appropriate time, as necessary.

They received a presentation/report from the Deputy Leader and Cabinet Member for Health, Care and Wellbeing regarding Residential Care Provision and the 2020 Covid-19 Pandemic in Staffordshire.

Members learned that whilst approximately 50 % of Care Homes in the County had recorded at least one case of the virus (amongst residents and staff), all Homes had been affected to a degree (i) operationally; (ii) clinically and/or; (iii) financially. However, in line with Central Government requirements, the County Council had implemented a Care Homes Support Plan to provide (i) Advice and guidance; (ii) training in

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| | | | <p>infection control; (iii) supplies of Personal Protective Equipment; (iv) surveillance and response to cases and outbreaks; (v) Clinical support; (vi) testing; (vii) intensive support with staffing where required; (viii) arrangements to reduce the movement of staff and; (ix) additional funding. They were pleased to note that the plan had helped to alleviate the position in respect of the above-mentioned areas but agreed to keep Staffordshire's response to the Pandemic under review as the situation both nationally and locally developed.</p> |
| <p>10 August 2020</p> <p>Page 24</p> | <p>Backlog of hospital appointments as a result of Covid-19 (Acute Trusts, CCGs).</p> | <p>Requested at pre-Agenda preview on 26 June 2020.</p> | <p>RESOLVED – (a) That the presentation/report be received and noted.</p> <p>(b) That the impact of the 2020 Covid-19 Pandemic on the backlog of hospital appointments be monitored closely and that further scrutiny of health Partners be undertaken at the appropriate time, as necessary.</p> <p>The Committee received a joint presentation/report from (i) Staffordshire Clinical Commissioning Groups (CCG); (ii) University Hospitals of North Midlands NHS Trust; (iii) School Aged Immunisation Service (SAIS); (iv) University Hospitals of Derby and Burton NHS Foundation Trust and; (v) Royal Wolverhampton NHS Trust regarding the backlog of hospital appointments arising from the Covid-19 pandemic.</p> <p>Members were provided with detailed statistical and graphical information relating to:- (i) Capacity; (ii) performance against the NHS Two Week Cancer Wait Target; (iii) progress in reducing the 62 and 104 Days Cancer Pathways backlogs; (iv) Cancer Endoscopy Waits; (v) progress with regard to the implementation of various Cancer Screening Programmes; (vi) Follow-up Appointments; (vii) Routine Surgery Referral to Treatment Pathway Waiting Lists; (viii) Accident and Emergency Unplanned Pathways and; (ix) Inpatient and Outpatient Activity etc.</p> <p>Members scrutinised and held the CCGs, Trusts and SAIS to account over their performance asking questions and seeking clarification where necessary. They learned that whilst the Pandemic initially had a significant impact on the NHS, many of those services which had been halted, were now in the process of being restored. Other services such as routine GP appointments had adapted/been managed remotely during the crisis in order to comply with social distancing guidelines. In addition, they were pleased to note that Staffordshire NHS Trusts/CCGs had robust plans in place for the recovery period until March 2021 and had refreshed their long-term Plans to take account of the significant change in circumstances which had occurred including identification of future risks and challenges and appropriate measures to mitigate their impact. Also, the joint working which had taken place in Health was noted and welcomed.</p> <p>The Committee went on to make various suggestions as to how the recovery phase could be improved for the benefit of residents in the County and undertook to keep the developing situation with regard to Covid-19 under close scrutiny, as necessary.</p> |
| <p>14 September 2020</p> | <p>(i) Winter Plans (Acute Trusts, CCGs, SCC).</p> | <p>Requested at pre-Agenda preview on 26 June 2020.</p> | <p>RESOLVED – (a) That the report/presentation be noted.</p> <p>(b) That the impact of the 2020 Covid-19 Pandemic on the implementation of NHS Winter Plans be closely monitored and any further scrutiny be undertaken at the appropriate time, as necessary.</p> <p>The Committee received a joint presentation/report from (i) Staffordshire Clinical Commissioning Groups (CCGs); (ii) University Hospitals of North Midlands NHS Trust; (iii) University Hospitals of Derby and Burton NHS Foundation Trust and; (iv) Royal Wolverhampton NHS Trust and (v) County Council regarding the impact of the 2020 Covid-19 Pandemic and their Winter Plans for the 2020/21 season.</p> <p>Members were provided with a PowerPoint presentation, in advance of the meeting, setting out detailed information on Health and Care's Winter Plans including:- (i) Phase Three National Restoration and Recovery Priorities; (ii) Restoration and Recovery: Waiting Lists Update; (iii) Assumptions this Winter informed by data relating to Accident and Emergency Attendances, Primary Care Appointments, NHS 111 Analysis; (iv) Areas of Focus; (v) Mental Health; (vi) Planning for Covis-19 Surges; (vii) Communications</p> |

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| | (ii) Hearing Aids (CCGs) | | <p>and Engagement; (viii) Risks and Mitigations; (viii) National Discharge Service: Policy and operating Model; (ix) Discharge Pathways – System Success; (x) additional submitted Trust specific information.</p> <p>Following a brief oral instruction from Staffordshire CCGs Accountable Officer, Members scrutinised and held the Trusts/organisations to account over the scope, timeliness and details of their Plans, asking questions and seeking clarification where necessary. They were encouraged by the extent of the preparations which had been made notwithstanding existing system pressures during the year and continued uncertainty surrounding the course of the Pandemic. They learned that Health and Care's focus would be to restore services previously stood down or curtailed whilst ensuring patients/service users remained safe. In addition, measures were being implemented to maintain capacity in primary and secondary care whilst endeavouring to manage demand by keeping people well through eg implementation of the extended national flu vaccination programme and preparing for a Covid-19 vaccine to become available. However, the Committee noted the various challenges which were likely to continue over the winter period, including recruitment of Doctors to General Practice, waiting times for certain elective procedures and the adverse effects of the outbreak on mental health in the general population. In response to requests for assistance, the Committee stated their willingness to work jointly with system Partners, particularly in area of communication and engagement, as necessary, for the benefit of residents in the County.</p> <p>RESOLVED – (a) That the report be received and noted.</p> <p>(b) That details of cost savings/cost effectiveness of North Staffordshire Clinical Commissioning Group's 2015 policy change relating to NHS hearing aid provision be shared with the Committee, as soon as possible.</p> <p>(c) That the results of the Staffordshire and Stoke-on-Trent Clinical Commissioning Group's informal 'Difficult Decisions' consultation conducted in January to March 2020 be shared by with the Committee, as soon as possible.</p> <p>(d) That the Committee keep this matter under review and any further scrutiny of Staffordshire and Stoke-on-Trent Clinical Commissioning Groups' policies in respect of NHS hearing aid provision be undertaken at the appropriate time, as necessary.</p> <p>The Committee received an update report from Staffordshire Clinical Commissioning Group's (CCGs) Accountable Officer regarding NHS hearing aid provision in Staffordshire. This followed reconfiguration of the existing service for people with mild age-related hearing loss by North Staffordshire CCG and subsequent County-wide review by all CCGs following publication of the findings of a Cochran review in 2017 and change in guidance from The National Institute for Health and Care Excellence. Initial consultation and engagement with stakeholders regarding future hearing aid provision had taken place between January and March 2020 as part of the Difficult Decisions programme's Listening Exercise. However, formal consultation had been postponed owing to the Covid-19 Pandemic and the need to support frontline services and adhere to social distancing requirements. Whilst the CCGs could not give an indication, at this stage, when the work would resume, they undertook to recommence it as soon as it was safe to do so.</p> <p>In response to a request, the CCGs Accountable Officer undertook to share the information received during the above-mentioned listening exercise, together with details of cost savings achieved from the revised policy, with the Committee, in the interim.</p> |
| 13 October 2020 | Invitation to attend meeting of Safe and Strong Select Committee for pre-deision scrutiny of Children's Transformation Plan | | |

26 October
2020

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(i) Learning Disability Services (Day and Respite Care) (SCC)

Requested at pre-Agenda preview on 28 August 2020.

RESOLVED – (a) That the report be received and noted.

(b) That clarification of the increase in capital costs (as set out in the report) associated with developing the Scotch Orchard, Lichfield and Wilmot Drive, Newcastle under Lyme sites by the County Council into directly provided residential care facilities be provided to the Committee.

(c) That an indication of the timescales envisaged by the County Council for developing the above-mentioned sites be provided to the Committee.

(d) That confirmation of the Care Quality Commission's approval to the registration of new residential care facilities at the above-mentioned sites be provided to the Committee.

The Committee considered a report of the Cabinet Member for Health, Care and Wellbeing (Staffordshire County Council) giving details of his forthcoming recommendations to Cabinet at their meeting on 18 November 2020 to review their decisions made in 2019 in respect of (i) transition of Greenfield House, Leek and Horninglow Bungalows, Burton-upon-Trent to the independent supported living market; (ii) capital investment for the relocation of directly provided residential care services currently situated at Hawthorne House, Lichfield to the Scotch Orchard site; (iii) capital investment for the relocation of the respite services currently provided at Douglas Road, Newcastle-under-Lyme to Wilmot Drive and; (iv) commissioning of residential replacement care services in Cannock Chase District and East Staffordshire Borough from the independent sector. This was to ensure that they remained appropriate in light of the 2020 Covid-19 pandemic.

In addition, he informed them that following the suspension of a review of Specialist Day Care Opportunities in March 2020 owing to the above-mentioned outbreak, it was his intention to recommend Cabinet that the review be restarted, to include:- (i) the current building-based provision; (ii) alternative methods of supporting people in their own homes (eg Outreach and Virtual) which had been developed following the outbreak and need to comply with social distancing guidelines; (iii) staffing and; (iv) the exploration of a business case for development of a Single Integrated Service.

In response to a request by the Cabinet Member for their views on the above-mentioned developments/proposals the Committee scrutinised the report, asking questions and seeking clarification where necessary. They expressed support for the changes to Learning Disability Services Directly Provided by the Authority. However, they expressed concern regarding increased costs of developing the Scotch Orchard and Wilmot Drive sites and requested the Cabinet Member provide them with additional information to also include an indication of timescales and confirmation that the Care Quality Commission had given their support to their dual use for Residential Replacement Care and Specialist Day Opportunities.

RESOLVED – (a) That the report/presentation be received and noted.

(b) That the restoration and recovery of services by Health following the 2020 Covid-19 Pandemic be kept under review by the Committee and further scrutiny be undertaken at the appropriate time.

(c) That Members notify the Scrutiny and Support Manager of problems relating to the availability of flu vaccinations in their areas by no later than Tuesday 27 October 2020, for forwarding to Clinical Commissioning Groups, as necessary.

(ii) Covid -19 Changes to Service Delivery (CCG)

Offered by CCG at meeting with Scrutiny and Support Manager on 8 October 2020

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| | | | <p>The Committee also considered a report and PowerPoint Presentation from Staffordshire Clinical Commissioning Groups' (CCGs) Accountable Officer updating them on the restoration and recovery of services following the 2020 Covid-19 Pandemic including:- (i) The Impact of the Virus; (ii) Staffordshire and Stoke-on-Trent Restoration and Recovery and Financial Plans; (iii) Key Risks and Challenges; (iv) Temporary Service Changes implemented following the outbreak; (v) Locally Driven Changes; (vi) Communications and Engagement; (vii) Next Steps and; (viii) Updates by specific service areas. Members then scrutinised and held the CCGs to account. In the full and wide-ranging discussion which ensued the Committee emphasised Health's statutory duty to consult on substantial variations in service provision, notwithstanding the implications of the pandemic. They were particularly concerned about the implementation of the extended Flu vaccination programme and any shortages of vaccine with might arise. However, they received assurances that current stocks of vaccine were adequate to meet the needs of Phases 1 (over 65-year olds) and 2 (over 50-year olds) in Staffordshire. However, they undertook to notify the CCGs of any difficulties which arose in this respect, in individual localities going forward. In addition, they encouraged Health to build on the lessons learned so far during the pandemic with regard to mental health services, virtual appointments and engagement with local communities and their representatives. They undertook to encourage local residents to present at GP surgeries in their divisions, as necessary and asked for benchmarking data relating to face to face and virtual appointments by practice so that areas of concern could be scrutinised further. They were re-assured that critical services such as cancer care had successfully been restored and went onto seek clarification of the status of various other local health facilities in the County which had been temporarily closed since the outbreak, highlighting the health inequalities which would have arisen as a result.</p> |
| <p>30 November 2020 27</p> | <p>(i) Community First Responders – Update from WMAS on progress following 8 June 2020 attendance and representatives from Association of Staffordshire Community First Responders</p> <p>(ii) Digital Exclusion (SCC)</p> | <p>Requested at pre-Agenda preview on 28 August 2020</p> <p>Requested at pre-Agenda preview on 28 August 2020</p> | |
| <p>Additional Meeting - Date to be confirmed</p> | <p>Integrated Care Partnership (CCG)</p> | <p>Requested by CCGs at meeting with Chairman on 18 September 2020</p> | |
| <p>January 2021 (date to be confirmed)</p> | <p>Wider Determinants of Health – Inquiry Day (CCGs and SCC).</p> | <p>Requested at pre-Agenda preview on 28 August 2020</p> | |
| <p>1 February 2021</p> | <p>(i) Care Homes – (a) Future Demand and; (b) Critical Issues (SCC);</p> | <p>Requested at pre-Agenda preview on 28 August 2020</p> | |

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| | (ii) Social Care Green Papers (National and Local) (SCC). (iii) Difficult Decisions (including Hearing Aids update) (CCG). | Ditto Requested at Committee meeting on 14 September 2020 | |
| 16 March 2021 | Mental Health Strategy (SCC) (Provisional). | Notification from Richard Deacon of pre-decision scrutiny required | |

| Suggested Items | Background | Possible Option |
|--|--|---|
| Role of Community Hospitals | The Committee wish to explore the role of the Community Hospitals within the wider Health Economy | North of the County – Part of the consultation with the Joint Committee with Stoke on Trent South of the County – Part of the STP consultation |
| Consideration of the range of approaches to sharing information between PCTs (Now CCGs) and education. | Referral from the Education Scrutiny Committee Closing the Gap Scrutiny Review. Scrutiny and Support Manager to undertake further work and report to the Committee | |
| 'Long' Covid-19 - Reponse by Health | Agreed at Committee meeting on 14 September 2020 to be scheduled into programme following discussion between Chairman and Vice-Chairmen | |
| Health Dashboard | Requested by Chairman at Committee meeting on 14 September 2020 | |
| Digital Exclusion (CCGs) | Requested at pre-Agenda preview on 28 August 2020 | |
| Workforce Planning | Requested by Chairman at Committee meeting on 26 October 2020 | |

| Chairman's Activity | Date | Issues for Committee |
|---|-----------------|-----------------------------|
| Attendance at Outbreak Control Board Meetings | Various | |
| Meeting with Healthwatch Staffordshire | 19 October 2020 | |

Membership

Jeremy Pert Chairman)
Paul Northcott (Vice-Chairman)
Charlotte Atkins (Shadow Vice-Chairman)

Philip Atkins
Tina Clements
Janet Eagland
Ann Edgeller
Phil Hewitt
Dave Jones
Kath Perry
Jeremy Pert
Bernard Peters
Ross Ward

Borough/District Councillors

Ann Edgeller (Stafford)
Maureen Freeman (Cannock)
Richard Ford (Tamworth)
Barbara Hughes (Staffordshire Moorlands)
Adam Clarke (East Staffordshire)
Janet Johnson (South Staffordshire)
David Leytham (Lichfield)
Ian Wilkes (Newcastle-under-Lyme)

Calendar of Committee Meetings

at County Buildings, Martin Street, Stafford. ST16 2LH
(at 10.00 am unless otherwise stated)

15 April 2020 (additional meeting) – Meeting Cancelled

8 June 2020

6 July 2020

10 August 2020

14 September 2020

26 October 2020

30 November 2020

1 February 2021

16 March 2021

NB: In considering their work programme for the year, Members are advised to have regard to the likelihood of referrals from Corporate Review Committee arising from the Covid-19 epidemic.

